

School & Group Learning Visits: Essential Information

Thank you for choosing our Museum for your upcoming educational visit. To ensure a smooth and productive experience for your learners, please review the following practical details and frequently asked questions.

1. Planning & Logistics

What are the standard session timings?

Our facilitated learning sessions typically run from **10:00 to 12:30**. However, we strive to be flexible; if your group requires a variation in timings to accommodate travel, please contact our team to discuss a bespoke schedule.

What is the cost per pupil?

The cost is **£8.00 (plus VAT) per learner** for guided sessions and **£6.00 (plus VAT) per learner** for a self-guided visit. We are pleased to provide complimentary entry for all supervising adults, including teachers, carers, and facilitators.

What are the maximum group sizes?

We can facilitate up to **45 pupils** at any one time. For larger cohorts, please contact us directly to discuss extended capacity options.

- **Supervision:** Learners are usually split into smaller groups of 10–15. Each sub-group must be accompanied by a member of your school staff.

2. Health, Safety & Accessibility

Is the site fully accessible?

The majority of the Museum site is accessible. However, please note that some areas involve rough terrain or step-only access. Due to their original historical design, two specific exhibits—**The Pillbox and the Anderson Shelter**—cannot be accessed by wheelchair users.

How should students dress for the visit?

As significant portions of the tour take place outdoors, it is essential that all children arrive in **appropriate outdoor clothing and sturdy footwear** suited to the day's weather conditions.

Do you provide a Risk Assessment?

A formal Risk Assessment is available for download on our website, but we also highly recommend that trip organisers conduct a **pre-visit site assessment**. This preliminary visit is free of charge; please request a booking for this when confirming your group's reservation.

3. Travel & Facilities

Is there on-site parking for coaches?

Yes. We offer **free on-site parking**, including a designated Coach Park. We can also accommodate several minibuses simultaneously.

Are we allowed to take photographs or film?

We welcome photography and filming throughout your visit and encourage you to share your experience with us on social media.

- **Important:** Please obtain verbal permission from our Education Guides before including them in any photos or video footage.