



Visitors Covid 19 Information Sheet

The Museum team would like to say a huge hello to all our returning visitors. It is great to be open again and we look forward to welcoming you all back. To ensure the site is complying with the current government advice we have had to make a few changes to our normal operations. None of these should impact upon your experience.

Please take a few moments to read the details below. Museum staff are available to assist if you have any questions or concerns. Thank you.

- A one way system is in operation on site. Please follow the directional markers.
- On arrival you will be asked to provide your contact details for track and trace purposes. This information will be stored securely and not used for any other purposes or passed on to any third parties.
- On arrival at the site, please make your way to the porch entrance and enter **ONLY** if it is clear.
- Please utilise the hand sanitiser gel at the cleaning station in the porch and wait to be called forward to the reception desk.
- We would please ask all visitors to wear a face mask when they are inside the museum building.
- Hand washing/sanitising stations are positioned in key locations, inside & outside the museum.
- We are trying to make all transactions, card only. Please pay on your debit/credit card if possible.
- There is a limit of 8 people or two family groups **in the gallery** at any one time.
- All the outdoor exhibits are open as normal. When moving between them, please observe social distancing from other visitors.
- Public toilets are available as you leave the gallery. If required more urgently, please advise staff. We ask that only one person or one family unit, use one of the toilets at any one time please.
- Our gift shop is open. To comply with the one-way system please view this as you enter the museum. Should you wish to return to the shop at the end of your visit, you will need to re-enter the museum again at the front door.
- Please follow the directional signs and maintain social distancing.
- Please do not touch the mannequins or displays.

Thank you for your understanding and co-operation. Enjoy your visit.